Press release

SCHWEIZERISCHE NATIONALBANK
BANQUE NATIONALE SUISSE
BANCA NAZIONALE SVIZZERA
BANCA NAZIUNALA SVIZRA
SWISS NATIONAL BANK

Communications

P.O. Box, CH-8022 Zurich Telephone +41 58 631 00 00 communications@snb.ch

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SNB public counter at Bundesplatz 1 to reopen

The Swiss National Bank (SNB) will reopen its counter for the general public at its head office in Berne at Bundesplatz 1 on 26 August 2019. The opening hours are Monday to Friday, 8 am to 3.30 pm. The general public have the opportunity there to exchange recalled or damaged banknotes and coins and obtain freshly printed banknotes from the ninth series.

Due to the renovation and alteration work on the building at Bundesplatz 1, the SNB's public counter had been provisionally located on the premises of Bank EEK AG since January 2015. The counter there will cease operations on 26 August 2019.