



Communications

P.O. Box, CH-8022 Zurich
Telephone +41 58 631 00 00
communications@snb.ch

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Survey on the use of payment methods in Switzerland SNB conducts second survey on payment methods

The Swiss National Bank is once again conducting a survey on payment methods this year, as it did in 2017. Over the coming months, 2,000 people resident in Switzerland will be asked about their habits regarding the use of payment methods.

The aim of the survey is to obtain representative information on the Swiss population's use of various payment methods and to identify any possible changes in this respect over time. The survey comprises questions covering subjects such as people's motivation behind their choice of payment method, the importance of various types of payment methods and their opinion regarding the security of these methods.

The 2020 survey on payment methods is conducted by the SNB in collaboration with DemoSCOPE, a market research institution, which helped the SNB design and develop the survey and is responsible for carrying it out. The SNB will provide information on the results after they have been evaluated.

All information regarding the survey on payment methods is available on the [SNB website](#).

